



Student Arrival Guide

Your Guide to Arrivals at NTU



Nottingham Trent
University

Pre-Arrival Checklist



Register at NTU

This is where your student experience really starts – the place you'll make lasting friends and memories as you settle into your new life.

When you move in, check out the programme of events – from trips to local events to games nights, you'll have plenty of opportunities to get yourself familiar with your new community.



Wi-fi & Bills

Free Wi-Fi

All our residences offer free Wi-Fi to keep you connected and help with your studies.

Utilities and insurance included

There's no need to worry about bills. Your heating, water and electricity bills are all included in your rent, and you also get free basic contents insurance.



Insurance

Basic contents insurance is included in your rent.

Register on the Howden for Students app to confirm your cover, find out what's insured and where you may need additional insurance, such as mobile phone or laptop cover for when you're out and about, or bicycle insurance.



Payment Dates



**Term 1
Payment
Date
03/10/25**

**Term 2
Payment
Date
15/01/26**

**Term 3
Payment
Date
16/04/26**

Licence Agreement Dates

**44 Week Contract
12 Sep 2025 - 17 July 2026**

**51 Week Contract
06 Sep 2025 - 29 August 2026**

**Semester 1 Contract 1a
12 Sep 2025 - 03 Jan 2026**

**Semester 1 Contract 1b
12 Sep 2025 - 23 Jan 2026**

**51 Week January Start Contract
10 Jan 2026 - 02 Jan 2027**



Your payment plan must be set up in the [accommodation portal](#) before arrival. You can log in and amend your bank details on the system at any time if required. For any Finance queries, please contact the team on +44 (0)115 848 6500.

Campus Information

Brackenhurst Campus

Our Brackenhurst Campus is located around 14 miles from Nottingham city centre, and is only a short walk or bus journey to the town of Southwell – a picturesque market town that hosts some of the county’s best pubs, restaurants and shops. On campus, you’ll find everything you could need on your doorstep – your classrooms, the library, a great campus shop, The Orangery café, and the famous Brack Bar.

Typically, students studying our animal, rural and environmental courses choose to live in our Brackenhurst residences. A regular bus service runs between Southwell, Brackenhurst and Nottingham throughout the week, and you can purchase a discounted travel pass through Nottingham City Transport.

Find out more about our Brackenhurst Campus at ntu.ac.uk/brackenhurst-campus

Clifton Campus

Our Clifton Campus is located four miles south of Nottingham city centre. There is an on-campus student bar, gym and lecture theatres, making College Drive the perfect place to call home if you’re a postgraduate or mature student studying at Clifton. There are regular buses that run between the Clifton Campus and the city, and the journey takes around 25 minutes.

Find out more about our Clifton Campus at ntu.ac.uk/clifton-campus



NTU in Mansfield

NTU in Mansfield is ideal if you want a different route into higher education or a taster for uni life. NTU in Mansfield is based at Vision West Nottinghamshire College, approximately 14 miles north of Nottingham and easily reached by car, train and bus. The postcode for NTU in Mansfield is NG18 5BH. There is ample parking on-site. And nearer to home, Mansfield is on your doorstep – shops, pubs, restaurants, and stunning views that stretch for miles. Live near campus in our NTU in Mansfield shared houses or in the city centre – you’ll always have the best of both worlds.

Find out more about our Mansfield Campus at ntu.ac.uk/life-at-ntu/campuses/ntu-in-mansfield

Useful Contacts

Brackenhurst

Call the team on +44 (0)115 848 5270 or email brackenhurstaccommodation@ntu.ac.uk. You can also visit the office in Pippin Cottage on campus. Opening hours are Monday-Thursday (8:30am - 5:00pm) and Friday (8:30am - 4:00pm).

The security team are available 24/7, 365 days a year and act as an escalation point for emergency accommodation issues outside of normal office hours. You can call them on +44 (0)115 848 5262 or +44 (0)7786 112005.

Clifton

Call the team on +44 (0)115 848 5270 or email brackenhurstaccommodation@ntu.ac.uk.

You can call Clifton campus security for any out of hours emergencies on +44 (0)115 848 6600.



Mansfield

Your accommodation will be managed in partnership with Purseglove Properties. You can contact them on +44 (0)1623 460 830 or at hello@purseglove.co.uk. Opening hours are Monday-Friday (9:00am - 5:00pm) and Saturday (10:00am - 12:00pm).

For any emergencies, you can contact +44(0)1623 460 830. Please note that this is a voicemail system, but emergency requests will be picked up straight away.

For any repairs or maintenance requests at Brackenhurst and Clifton, please follow the instructions at this [link](#).

What to Bring

1

Bedding and towels

- Bed linen (fitted base sheet, duvet, pillows and covers)
- Hand Towel/Bath towel

2

Kitchen essentials

- Crockery (plate, bowl, mug and a glass)
- Sauce pan/frying pan
- Baking tray
- Tea towels
- Cutlery and cooking utensils (wooden spoon etc.)

3

Other essentials

- Clothes hangers (these are not provided)
- Warm coat, hat, gloves and a scarf
- Umbrella
- Toilet paper

Prohibited Items

- Candles / joss sticks / incandescent burners
- LED strip lights and mains powered fairy lights
- Electric blankets
- Electric scooters
- Heating appliances
- Heavy-duty electrical appliances
- Fridges / freezers (medical fridges are available however, please contact accommodation@ntu.ac.uk to arrange, subject to condition)
- Deep fat fryers
- BBQs / gas stoves
- Gas appliances
- Dartboards
- Sofas / armchairs
- Offensive weapons (dummy or replica weapons)
- Animals

The above list is not exhaustive and provided as a guide only. If you have any concerns about an item you wish to bring, please contact your campus team.

Bedding Packs

Bedding packs - Students are able to purchase bedding and kitchen packs prior to their arrival from www.unikitout.co.uk

Use code **TRENT10 for 10% off your order!**



Moving In



Booking your arrival slot

Arrival slots are available to book between 12-14 September 2025. Arrivals for students on a 51-week contract are from Saturday 6 September.

If you need to arrive outside of your designated time, contact your campus team. Time slots will be available to book once you have completed your online induction.



Key collection

For our **Brackenhurst** residences, you can collect your keys from Pippin Cottage. You will also receive your parking permit if you have bought one.

For **College Drive**, keys can be collected at any time from the main security desk located in the Pavilion building on Clifton Campus, Clifton Lane, Nottingham, NG11 8NS.

For our **Mansfield** properties, keys can be collected from Purselove Properties at The Old Police Station, 95 Victoria Rd, Kirby in Ashfield, Nottingham, NG17 8AQ. Please organise your key collection time with Purselove in advance.



Moving into your room

Once you've checked in and moved into your room, you should complete your online inventory.

Your inventory is a list of all University-owned items that are in a bedroom, kitchen, or social space and a formal record of the conditions of the room at the start of your tenancy. It is important that you mark any damages or missing items, as we will use your inventory during our departure inspection at the end of your booking.

Parking & Travel

Parking after arrival

At **Brackenhurst**, parking will be available on-site during arrivals. Once you've collected your key you will be directed to either the Bramley car park or the Cricket Pitch car park depending on the block you have booked.

For **College Drive**, your car will be allowed to park at the property. No restrictions will be on the barrier until Monday 16 September 2024. As a College Drive resident, you will be entitled to apply for a free parking permit enabling you to park on College Drive only. For an application form please email accommodation@ntu.ac.uk.

For **NTU Mansfield**, please be aware that there is limited off-street parking at Layton Avenue and street parking to the front of Grange Avenue.

Train

If you're planning on coming by train, you can get timetable information from [National Rail](#). Nottingham Railway Station is a 30-minute drive from Brackenhurst, and a 25-minute drive from College Drive. Mansfield Station is approximately an 8-minute drive from Layton Avenue and Grange Avenue.

Bus

Nottingham City Transport (NCT) offer frequent routes across Nottingham, with buses running to all our campuses. Visit the [NCT website](#) to access the [NCT Journey Planner](#). In Mansfield, you can catch the Stagecoach Pronto bus to Nottingham. You will receive a 30% discount with this service as long as you present a valid NTU Student ID card. Please note, this offer is not available during August.



Local Provisions

Brackenhurst

There is a small shop on campus called NTSU Shop which sells sandwiches and snacks, open 10:00am - 4:00pm Monday – Friday. There are cafes on campus open Monday – Friday 8:00am – 4:00pm for drinks and light snacks, and a Costa Coffee is located at the Orangery. There is also the nearby town of Southwell to explore, with a Co-op (NG25 0AL) for all the essentials.

Clifton

There is a small shop located on campus to grab your daily essentials such as drinks, sandwiches, and snacks. There is also various places you can eat and drink on campus so why not check out The Point Bar and The Point Coffee shop. The Rectory can be found in the Pavilion building and offers a great selection of hot and cold food.

Local supermarkets:

LIDL is located just a 16 minute walk from campus NG11 9AY.

Morrisons is located just a 18 minute walk from campus NG11 9LQ.

B&M Home Stores is just a 15 minute walk from campus NG11 9LN.

Mansfield

Visit the bustling town of Mansfield with plenty of shops, pubs and restaurants to explore.

Local supermarkets:

Asda, 7 Bancroft Lane, Mansfield, NG18 5LG
Sainsbury's, Nottingham Rd, Mansfield, NG18 1BW

The Co-op, Southwell Rd West, Mansfield, NG18 4EH

Staying Safe at Uni

Personal Safety

Don't walk home alone at night

If you need to get home after dark, walk with friends or take a taxi from a trusted provider. If you have no money to pay for a cab, use our Safe Taxi Scheme. Our agreement with Nottingham Cars means you can get a taxi home whenever you need to and pay for it the following day. That means there's never an excuse to walk home alone.

What do I do?

- Call Nottingham Cars on [01159 700 700](tel:01159700700) to book a taxi, stating you need to use the Student Emergency Fare scheme.
- When you are in the taxi, the driver will take note of your student card number and check your student card photograph to confirm your identity. You will be given a receipt at the end of your journey.
- Nottingham Cars will then email the SU, stating your N-number, name, campus of study, and cost of your taxi fare.
- We will temporarily cover the fare on your behalf. You will then settle with us when we are invoiced on a monthly basis by Nottingham Cars.
- We will email you confirming your fare and how to settle your bill when we are invoiced on a monthly basis. You will have one week to settle your bill. If you have any queries about settling your bill please contact finance@su.ntu.ac.uk.

[Learn more about the scheme here.](#)

Be mindful of who you're letting into your halls/building

Though rare, someone can hang around buildings such as your halls or apartment block, waiting for an opportunity to get inside. They might pretend to be a fellow student who has forgotten their card/keys and ask you to hold the door open for them when you swipe yourself in. If you're unsure whether they're genuinely a resident, you shouldn't let them in, especially if you've never seen them before. It's a difficult situation but trust your instinct. If they are a genuine resident, they can ask security to let them in.

Don't leave your phone lying on tables

Don't leave your phone on show when you're in bars and cafes. There's a trick unscrupulous people use to take advantage of this habit. They will distract you with something, such as a leaflet or map, which they use to hide your phone from your view so they can steal it. You can easily avoid being a victim of this trick by keeping your phone in your bag or pocket when you're not using it.

Have a strong phone password

Think of all the personal data you have on your phone. Now imagine what someone could do if they got hold of it—they could access your email, social media accounts, bank apps, and more.

Hopefully you never lose your phone. But if you do, your best line of defence is a secure password or PIN (i.e. not Password or 000000). So choose a memorable, complex password or PIN that couldn't be worked out by a stranger. [Learn more digital security tips here.](#)

Anonymise your house keys

Keeping anything on your keys that identifies you or your address is a definite no-no. If your keys were to be lost or stolen, you don't want to give someone with bad intentions a map straight to your door.

Lock doors and windows when you leave your room

Sounds obvious, but it's easy to forget or not bother—especially when you're in a rush. Before you leave your room, check your doors and windows are locked. Most home thefts are done by opportunists who find an unlocked entry point, so the simple act of habitually locking up before you go out significantly reduces your chances of anything bad happening.

Respect and Consent

What is Respect at NTU?

It's about how we treat and are treated by, others. Respect is an important part of the NTU ethos.

Treating people with respect is part of being in the NU community and this includes standing up for each other when something isn't right. Together we can help keep NU free from discrimination, harassment and bullying.

Consent is everything

NTU and NTSU want to ensure you are aware of sexual consent; What it is, what it isn't giving it and getting it.

The following video gives a visual depiction of what consent should look like:

Consent is everything video - click [here](#)

Whether or not you are in a romantic relationship, you have had sexual activity before, or you're "pretty sure" the other person(s) are interested, making sure you have consent is the BEST way to guarantee you and your partner(s) are all interested in the same thing. It doesn't have to be awkward!

Staying Healthy

We encourage all new students coming to NTU for the first time to protect themselves against meningitis.

Get the MenACWY vaccine from your GP before you arrive at NTU.

Please ensure you are aware of the signs and symptoms of meningitis. Please visit Meningitis NOW for more info.



Healthy Mind

We want you to be happy and enjoy your time at NTU. If for any reason you feel unhappy, it's always good to talk to someone about how you're feeling other than bottling it up.

It's also important to look out for your mates. If you see any obvious changes ask them if they are ok! It could make all the difference.

There are many ways to keep a healthy mind. Always keep up with stuff you enjoy doing! Here are some helpful places to go if you're feeling down...

Healthy NTU

Find advice, guidance and resources for health protection, sexual health, alcohol and drugs and emotional health and wellbeing through our HealthyNTU programme.

NTU Self-help pages

Here you'll find various support services and podcasts to tackle any problems you may be facing.

NTU Wellbeing Support

Help and support for personal, emotional, or mental health difficulties which might be impacting your studies and university experience.

NTSU Information & Advice Service

Provides and independent, free and confidential advice, information and representation service.

Finally, Samaritans is a safe place to talk about anything that might be bothering you 24/7 service. Just e-mail jo@samaritans.org or call 116123.

Support and Advice

We're not just here for the good times - we're also here to support you when times get tough.

Information & advice service

NTSU's Information & Advice Service (IAS) provides independent, free, confidential advice, information and representation service to all students at Nottingham Trent University. We are an [AQS Accredited Advice Service Provider](#).

We're here to help you

Our expert advisers can offer guidance in various areas, from money matters to mental health. Our independent status means we are ideally placed to provide impartial advice and representation for students regarding academic advice such as academic misconduct, academic appeals procedures, complaints against the University, and disciplinary proceedings. If we can't help you, we can usually refer you to someone who can.

[Book appointment here](#)

Academic support

In this section, you will find advice on what to do if you need help with any academic issues, and—more importantly—how to avoid them in the first place.

If you experience any general issues with your course, you should first speak to your course rep. But if you find yourself struggling with a specific problem (e.g., your workload or you feel you've been unfairly treated or graded), [speak to our advice team](#), who are independent from the university and can give you straight, honest advice without any conflict of interest.

To support you with your studies and avoid issues in the first place, we've put together some advice that should help you manage your time and study effectively. Use the links above or below to learn more.

Financial support

The university has money set aside for students who need it. If you're unable to work and are struggling financially, you can apply for their [hardship fund](#). You can also [book an appointment](#) to talk to one of our advisors. They can talk you through your options or advise you on improving your financial situation.

Discrimination and harassment support

Our [Information and Advice Service](#) offers dedicated support for students who have experienced discrimination, harassment, bullying, and hate crimes. You can learn more about our specialised services in this section.

Peer Support Scheme

Are you a student needing support in the face of discrimination, harassment, bullying, or hate crime? Follow the links at the top of the page to find out about NTSU's Student [Peer Support Scheme](#). Hate crime reporting Have you experienced, or witnessed a hate crime or incident, but aren't sure what to do next? Follow the link above for [Hate Crime Reporting](#) to find out more.

[Report & Support](#) is an online platform that makes reporting incidents quick and easy for our NTU community.

Student Accommodation Support Officers

Our Student Accommodation Support Officers are here to help you:

- Settle into your accommodation and make friends
- Resolve disputes
- If you are worried about your flatmates
- To support your mental health
- If you are feeling down, worried, stressed or overwhelmed.
- With any other problems that are affecting your time at university or your accommodation experience.

Contact your Student Accommodation Support Officers at:

support4halls@ntu.ac.uk, or you can call +44(0)115 848 2323.

Homesickness

Moving away from home is a change that can be upsetting, but it is a change that affects everyone at some point in their life. Some students might find themselves just a little upset, but others may feel that they do not want to stay at university and ask their parents to bring them home, before giving themselves time to sit with these new feelings and give them a chance to settle down. If you are feeling the effects of homesickness you can get support with this too.

Brackenhurst Campus



Take a tour of our Brackenhurst accommodation at virtualtour.ntu.ac.uk



On campus






















Brackenhurst (NG25 0QF)

ntu.ac.uk/brackenhurst

"Because there's no one in my accommodation on the same course, it means I've made friends with a whole other group of people."

Elliot Martin, BSc (Hons) Zoo
Biology Brackenhurst Halls,
Brackenhurst Campus

Key

-  Bramley
-  NTSU
-  Main Hall
-  Library
-  Home Farm
-  Equestrian Centre
-  Vet Nursing Centre
-  Animal Unit
-  Lyth
-  Glasshouse / Polytunnels
-  Student residences
-  University buildings
-  Entrance
-  Entrance with access
-  Car parks
-  Pedestrian walkway
-  Bus stops
-  Minibus stop
-  No entry

Clifton Campus



Take a tour of our Clifton Campus accommodation by visiting virtualtour.ntu.ac.uk



Off campus



College Drive (NG11 8NS)
ntu.ac.uk/college-drive

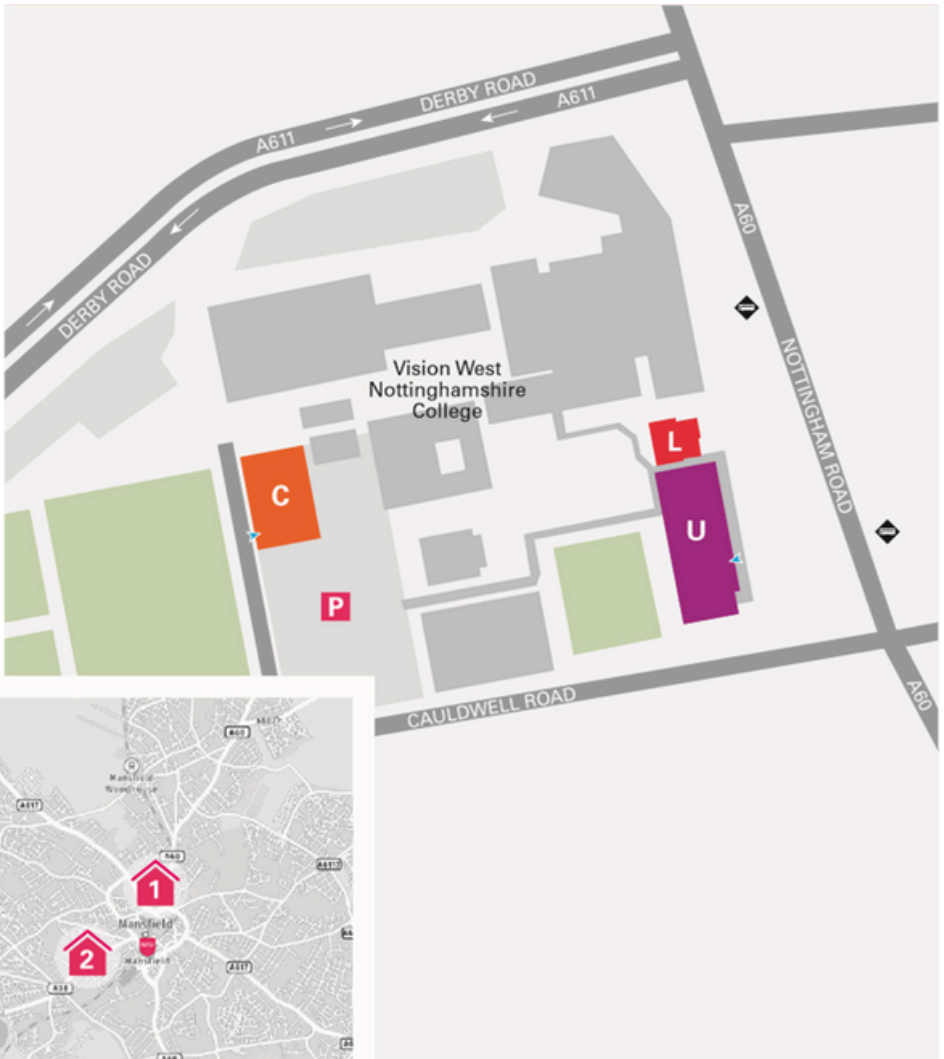
“Originally, I thought I wanted to live in the city centre, but living on Clifton Campus, where my classes were, was such a blessing.”

Grace Carrick, BA (Hons) Media Communications and Culture
New Hall, Clifton Campus

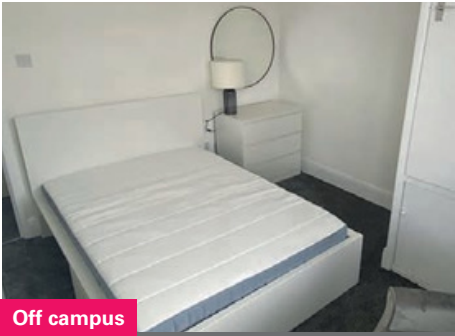
Key

- P** The Pavilion
- TLB** Teaching and Learning Building
- PL** (TLB) The Plaza
- W** Lee Westwood Sports Centre
- M** Mary Ann Evans (MAE)
- I** Interdisciplinary Science and Technology Centre (ISTeC)
- EB** Engineering Building
- L** Library
- E** Erasmus Darwin
- SU** NTSU
- A** Ada Byron King
- C** Centre of Effective Learning in Science (CELS)
- JC** John Clare
- R** Rosalind Franklin
- LR** Lionel Robbins
- >** Entrance
- >** Entrance with wheelchair access
- University buildings
- Student residences
- P** Car Parks

Mansfield Hub



Take a tour of our Mansfield accommodation at virtualtour.ntu.ac.uk



Off campus



Layton Avenue (NG18 5PL)
ntu.ac.uk/mansfield












On campus



Grange Avenue (NG18 5EY)
ntu.ac.uk/mansfield

Key

-  University Centre
-  Centre for Health and Allied
-  Library
-  University buildings
-  Entrance
-  Entrance with access
-  Car parks
-  Pedestrian walkway
-  Bus stops

“It is lovely to be surrounded by like-minded people from different backgrounds and experiences. I’ve been fortunate enough to be part of a great group of people for the next three years.”

Amy Stevens
BSc (Hons) Nursing (Adult)

Accommodation overview














































Residences and key features






	Landlord	Distance from campus (miles)	Rooms	Type	Beds per flat / house	Bed type	Bed size	Bathroom	Mature Students (21+)	Free travel pass	Parking	Bike store	On-site management	Common room
Clifton Campus														
College Drive	NTU	On campus	27	Houses	3-5	Single	3' x 6'3"	Shared	✓		✓			
Brackenhurst Campus														
Brackenhurst A-G	NTU	On campus	300	Flats	6	Various	Various	En suite	✓		✓	✓	✓	
Brackenhurst H-P	NTU	On campus	191	Flats	4-6	3/4 bed	4'0" x 6'3"	En suite	✓		✓	✓	✓	
Mansfield hub														
Layton Avenue	NTU	2.3	4	Rooms	4	Single	2'9" x 6'3"	Shared	✓		✓			
Grange Avenue	NTU	1.9	7	Rooms	7	Double	4'6" x 6'3"	Shared	✓		✓			







Full details of the prices and facilities available at each site can be found at ntu.ac.uk/accommodation

Travel time to campuses

	City Campus					Surrounding area				
	Byron	Gill Street North	Gill Street South	Hampden	Sandby	Blenheim	The Maltings	Meridian Court	Norton Court	Simpsons
City campus	 5 mins	 5 mins	 5 mins	 5 mins	 5 mins	 20 mins	 20 mins	 20 mins	 15 / 20 mins	 15 / 20 mins
Confetti Campus	 14 mins	 14 mins	 14 mins	 14 mins	 14 mins	 27 mins	 25 mins	 25 mins	 25 mins	 20 mins
Clifton Campus	 30-40 mins	 30-40 mins	 30-40 mins	 30-40 mins	 30-40 mins	 45 mins	 35 mins	 35 mins	 45 mins	 35 mins
NTU in Mansfield	 40 mins	 40 mins	 40 mins	 40 mins	 40 mins	 45 mins	 50 mins	 50 mins	 1 hour	 1 hour
Brackenhurst Campus	 1 hour	 1 hour	 1 hour	 1 hour	 1 hour	Exceeds 1 hour	Exceeds 1 hour	Exceeds 1 hour	Exceeds 1 hour	Exceeds 1 hour

	Clifton Campus			Brackenhurst
	New Hall	Peverell	College Drive	Brackenhurst
To Nottingham and City Campus	 25-30 mins	 25-30 mins	 25-30 mins	 1 hour  30 minutes

	Mansfield			
	Layton Avenue		Grange Avenue	
To Nottingham and City Campus	 1 hour	 45 mins	 1 hour	 40 mins

Distance from accommodation to campuses.

Frequently asked questions

Accommodation fees, deposits and payments

Q: When do I pay for my accommodation fees?

A: You will pay your accommodation fees in three termly instalments, to coincide with loan payments. Typically, these are in October, January and April.

Q: Do I need to pay a deposit?

A: No, deposits are not being taken for 2025/26.

Q: It's asking me to set up a payment plan but I haven't set up my student account yet – what should I do?

A: We recommend you set up the payment plan to secure your booking. You can change your payment details later in the year once your student account has been set up, ahead of your first instalment.

Q: What is your cancellation policy?

A: Our cancellation policy can be found online at ntu.ac.uk/accommodation

Q: Who is my landlord?

A: NTU operate several residences including College Drive, Bramley Cottages and Brackenhurst Halls. If you book this accommodation NTU is your landlord. This means your accommodation requirements when in residence will be dealt with by the NTU Accommodation team.

Accommodation at our Mansfield Campus is managed via a letting agent - the landlord will be stated on your accommodation contract. NTU is the landlord for some Mansfield properties.

General questions

Q: Do you offer catered accommodation?

A: All our halls are self-catered. You can buy food from NTU catering outlets on campus.

Q: Is the accommodation mixed-gender?

A: Most of our accommodation is mixed-gender; however, you do have the option to request a single-gender flat on our accommodation portal when booking. If you request this option, you will be allocated a room by our team, subject to availability. We would advise exploring our [website](#) beforehand so you have an idea of our pricing before you submit your budget/location preferences on the portal.

Q: Am I allowed to smoke or vape in my accommodation?

A: No, you are not permitted to smoke or vape in your accommodation.

Q: Do you offer livery at Brackenhurst?

A: DIY livery is available to students studying on and living at or in close proximity to the Brackenhurst campus. Priority is given to first year students studying on equine courses, with applications from other years and subject areas considered if/when spaces become available.

Q: Where do I collect my post?

A: At Brackenhurst, your mail and parcels can be collected from the accommodation office in Pippin Cottage, from 2:00 pm - 4:00 pm (subject to change). For College Drive, Layton Avenue and Grange Avenue, your post can be delivered directly to your residence.

Q: How do I do my laundry?

A: At Brackenhurst, there are several laundry rooms on site that are fully equipped with washing machines and dryers. To use the machines, you will need to download the Washnet App. All other residences are fitted with their own washing machines.

Q: Can I have guests to stay?

You can have overnight guests for a maximum of two nights a week.

Q: What if I want to stay over the summer?

A: We can provide flexible rooms in select halls over the summer, after your main contract ends. To check availability and book, log into the accommodation portal and select "Student summer accommodation" from the menu.



Nottingham Trent
University

For more information visit:
www.ntu.ac.uk/accommodation
Email: accommodation@ntu.ac.uk
Call: +44 (0)115 848 2894

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