

NTU Sport Additional Package Terms and Conditions Last

reviewed: July 2019

Fitness instructor packages

1. Fitness instructor packages can be purchased at any NTU Sport reception;
2. NTU Active Members may purchase one-to-one fitness instructor 'Packages', as detailed on the NTU Sport website at: [NTU Sport Fitness Services](#), at a discounted rate of 50%.
3. The discounted rate is only applicable to one-to-one fitness instructor sessions which take place during the term of a valid NTU Active membership.
4. Fitness instructor package sessions are subject to instructor availability and are subject to fitness instructor rota pattern.
5. Session times cannot be guaranteed and will need to be agreed with your individual fitness instructor in advance.
6. In the event that a NTU Active membership becomes invalid, expires, is terminated, or a direct debit instruction is cancelled for any reason, the discounted rate will no longer apply.
7. In the event of one of the above scenarios, there will be an additional £5 charge per hour to any unused one-to-one fitness instruction sessions which take place after the end of an NTU Active membership.
8. Refunds for unused fitness instructor sessions or packages are subject to the discretion of NTU Sport and are not guaranteed.
9. Non-members who purchase fitness instructor packages or sessions may only access the NTU fitness suite during the time of the one-to-one fitness instructor session. Non-members who wish to use the NTU fitness suite at other times will be subject to an additional charge at the rate advertised.

Fitness class packages

1. Fitness class packages can be purchased by non-members at any NTU Sport reception;
2. One usage will be deducted for each fitness class or blast session that you book and/or attend;
3. If you wish to cancel a booked fitness class or blast session, you must give at least one hours' notice;
4. If you do not cancel the booked fitness class or blast session at least one hour before then you may lose one of your usages.

Boditrax packages

1. Boditrax packages can be purchased at any NTU Sport reception
2. NTU Active Members may purchase Boditrax packages at a discounted rate of 50%
3. The discounted rate is only applicable during the term of a valid NTU Active membership
4. In the event that a NTU Active membership becomes invalid, expires, is terminated, or a direct debit instruction is cancelled for any reason, the discounted rate will no longer apply.
5. The full non-membership price of £5 will be charged to any unused Boditrax scans which take place after the end of a NTU Active membership. This charge will increase to £8.50 should you wish to receive an instructor-led Boditrax scan.
6. Boditrax packages are non-refundable and cannot be transferred to any other product or service.

All packages include a 14-day statutory right to cancel, providing that you have not begun to use the services.

