



### Hackney Cabs

- Can be hailed in the street or at ranks around the city
- Can also be pre-booked, we recommend the ['Free now'](#) app as a great way to book Hackney Cabs
- Cannot refuse a journey due to it being a short distance, please tell us if this happens
- Cannot charge an extra fee per passenger, the total cost should be the same regardless of the number of passengers
- Have the Nottingham City Council coat of arms displayed on both front door panels
- Display white licence plates on the front and rear of the vehicle and a small plate inside the vehicle with the words 'Nottingham City Council', a three-digit number, vehicle registration number, and expiry date of licence
- Hackney Cabs have a fare meter and fare chart displayed inside the vehicle. Meters **must** be used for any journey within the City boundary, but a fare may be negotiated if the journey ends outside the City boundary

### Private Hire Vehicles

- The cars you book in advance by phone, online, or using an app
- If you haven't pre-booked, **do not** get into a private hire vehicle, you won't be insured. If a private hire vehicle is plying for your trade, please tell us about it
- When booking always ask for an estimate of the fare as not all Private Hire vehicles have meters
- All vehicles can carry up to a maximum of eight passengers dependent on the make and model of the vehicle

- They display yellow licence plates on the front and rear of the vehicle and a small plate inside on the vehicle windscreen with the words 'Nottingham City Council', a three or four-digit number, vehicle registration number, and expiry date of licence
- They may have the name of the Private Hire company displayed on the side of the vehicle