

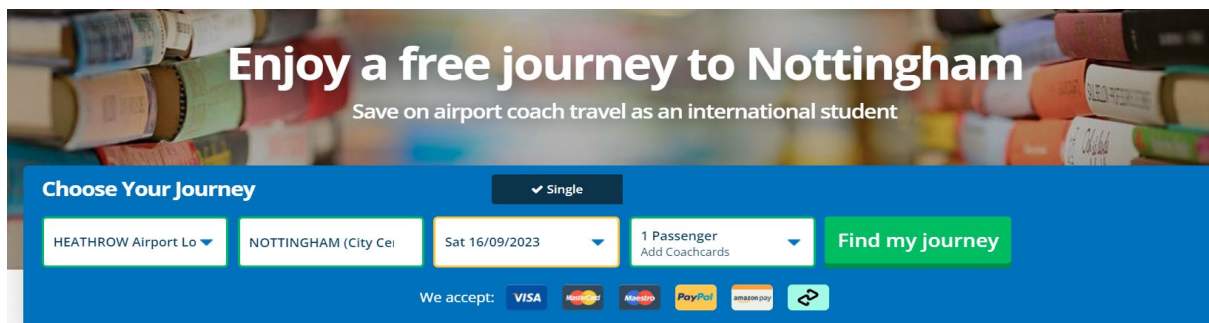
Airport Transfers January 2024

Step by Step Guide to booking a National Express Airport Transfer

Step 1.

Select Heathrow AIRPORT London T2/3, T4 or T5 from the drop down and the date of your journey, one free ticket per student is permitted. Click 'Find my Journey.'

Heathrow central bus station is a 10-minute walk from Terminal 2 & 3. Coaches do pick up from Terminal 4 and Terminal 5, but there are more options departing from central bus station. There is a free express train between terminals.



National Express coach travel to Nottingham



Our partnership with Nottingham Trent University means travelling from the airport is easy! Board your coach at Heathrow Airport and travel directly to the centre of Nottingham for free.

Step 2.

Select your journey, choose an option that avoids a change in London VICTORIA bus station, even if it is a longer wait. This bus station is very busy and will be difficult with luggage.

When booking your coach departure time allow a minimum of 2 hours for immigration, baggage reclaim and getting to the bus station, longer if you are travelling between terminals.

Outbound Journey

HEATHROW Airport London T2,3 (LHR) to NOTTINGHAM Broad Marsh Bus Station

Earlier Coaches [↑](#)

Sat 16 Sep 2023

16:05	3h 45m Direct	19:50	From £29.50 for 1 Passenger	Selected
17:05	3h 40m Direct FASTEST	20:45	From £30.20 for 1 Passenger	Select
18:05	3h 45m Direct	21:50	From £29.50 for 1 Passenger	Select
19:00	4h 45m 1 Change CHEAPEST	23:45	From £13.70 for 1 Passenger	Select

Booking Summary

Outbound

HEATHROW Airport London T2,3 (LHR) to NOTTINGHAM Broad Marsh Bus Station

Sat Sep 16, 2023 16:05 → 19:50 3h 45m Direct

[Continue](#)

[Save this journey](#) [Email my journey](#)

Step 3.

Choose the fully flexible fare.

national express

Choose Journey > Choose Fare > Add Extras > Your Details > Confirmation

Choose Your Fare

£29.50

Standard

If you need some flexibility in case your plans change, then our standard fare is a great option for you.

- ✓ You can make changes to your booking for an additional fee from £5
- ✓ You can use a coachcard or other discounts with this fare
- ✗ No refund or cancellation

£55.60

Fully Flexible

If you're looking for complete peace of mind, choose our fully flexible fare.

- ✓ You can make changes to your booking without a fee
- ✓ You can use a coachcard or other discount with this fare
- ✓ Full refund and cancellation up to 24 hours before your original outward journey if you cannot travel

Booking Summary

Total **£56.60**

Fully flexible fare - amendable and refundable **£55.60**

Passengers **1 Adult**

Booking Fee **£1.00**

Continue

Outbound

HEATHROW Airport London T2,3 (LHR) to NOTTINGHAM Broad Marsh Bus Station

Sat Sep 16, 2023 18:05 → 21:50 **3h 45m** **Direct**

Our promise to you

Step 4.

If you have more luggage than the [National Express allowance](#), you will need to add it on the screen below. To progress click 'Continue.' If you select any other extras you will be charged.

Standard Seat Reservation

From **£2.00**

- ✓ There's a seat onboard with your name on it..
- ✓ Reserve your seat from only £2.00 per person, per journey.
- ✓ Limited availability - reserve now to secure your preferred seat!

Add to trip

Change & Go

From **£5.00**

- ✓ Not sure on the right departure time for your journey?
- ✓ Running late for your chosen coach?
- ✓ Board any available coach 12 hours either side of your departure for just £5 per passenger each way.

Add to trip

Need extra luggage?

£10.00 (£10.00 Per Bag)

- ✓ Basic luggage allowance: 1 x large suitcase & 1 x piece of soft hand luggage
- ✓ Add 1 extra bag from just £10 per passenger, per journey

1 x

Booking Summary

Total **£66.60**

Fully flexible fare - amendable and refundable **£55.60**

Passengers **1 Adult**

1 Extra outbound luggage **£10.00**

Booking Fee **£1.00**

Continue

Check out with **amazon pay**

Pay easily using your existing Amazon account

Check out with **PayPal**

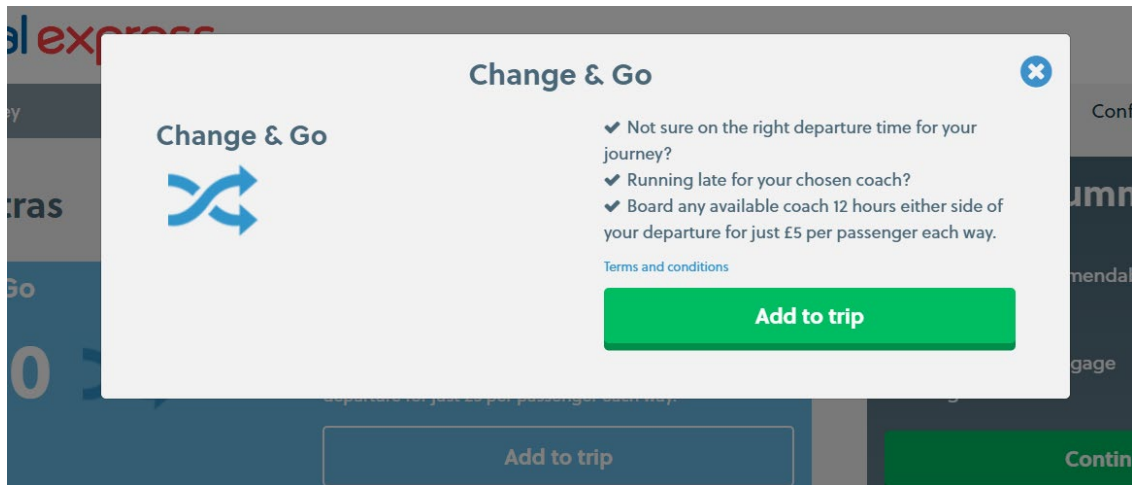
Outbound

HEATHROW Airport London T2,3 (LHR) to NOTTINGHAM Broad Marsh Bus Station

Sat Sep 16, 2023 18:05 → 21:50 **3h 45m** **Direct**

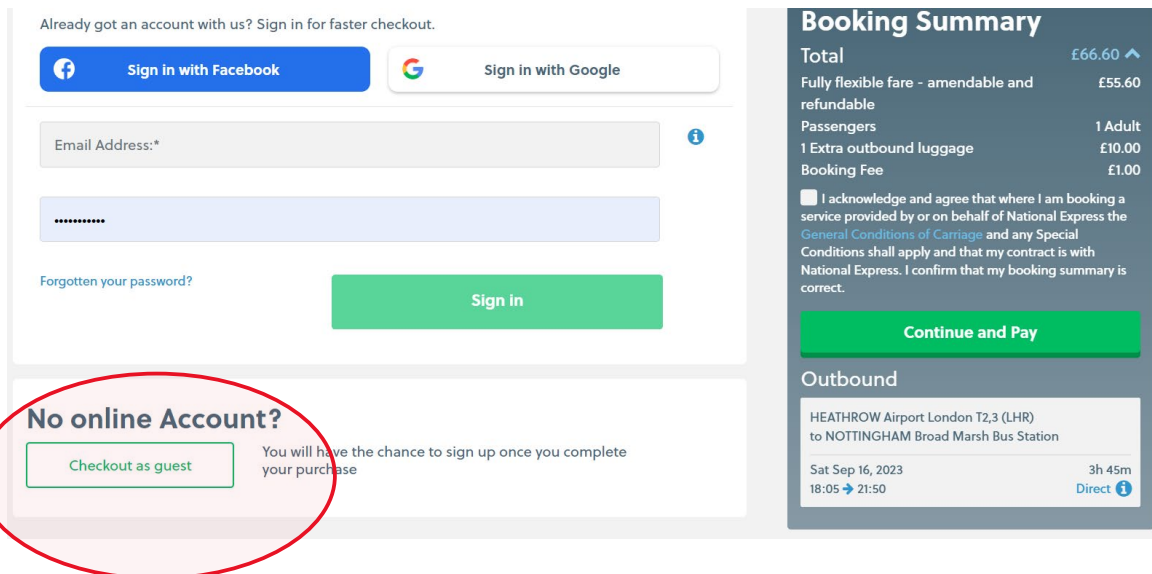
Step 5.

Dismiss the Change & Go pop up.



Step 6.

Checkout as guest



Step 7.

The NTU transfers discount is now applied.

Enter your email address (this is where the e-ticket will be sent) and passenger information, you can use your home country address.

Ticket Email Address

@ Email Address *Required fields

joe.smith@ntu.ac.uk ⚠

Please check your email address

Lead Passenger

Passenger Details

Joe ✓ Smith ✓

Phone Number

Nigeria +234 7555555555

Address

Nigeria ▼

Booking Summary

Total	£10.00 ▲
Fully flexible fare - amendable and refundable	£55.60
Passengers	1 Adult
1 Extra outbound luggage	£10.00
e-Ticket	Free
Booking Fee	£1.00
NTU Transfers Discount applied	-£56.60
Email	joe.smith@ntu.ac.uk

I acknowledge and agree that where I am booking a service provided by or on behalf of National Express the [General Conditions of Carriage](#) and any Special Conditions shall apply and that my contract is with National Express. I confirm that my booking summary is correct.

Confirm and Pay

Outbound

HEATHROW Airport London T2,3 (LHR) to NOTTINGHAM Broad Marsh Bus Station

Sat Sep 16, 2023 18:05 → 21:50 3h 45m [Direct](#)

Step 8.

If you added any extra luggage you need to enter your card details to make the payment. You can also use PayPal, clearpay or amazonpay.

Card number

1234 5678 9012 3456 ⚠

Incomplete field

Expiry date **CVC / CVV**

MM/YY ⚠ 3 digits ⚠

Incomplete field Incomplete field

Name on card

J. Smith ⚠

Invalid cardholder name

PayPal

Booking Summary

Total	£10.00 ▲
Fully flexible fare - amendable and refundable	£55.60
Passengers	1 Adult
1 Extra outbound luggage	£10.00
e-Ticket	Free
Booking Fee	£1.00
NTU Transfers Discount applied	-£56.60
Email	fi_anderson@hotmail.co.uk

I acknowledge and agree that where I am booking a service provided by or on behalf of National Express the [General Conditions of Carriage](#) and any Special Conditions shall apply and that my contract is with National Express. I confirm that my booking summary is correct.

Confirm and Pay

Outbound

***If your card does not work on UK websites you can remove the luggage from your booking and purchase extra luggage at payment machines at the bus station at Heathrow, allow extra time for this.**

Step 9.

Tick the acknowledgement box and click 'Confirm and Pay.'

If extra luggage has been added, payment (for the extra luggage only) will be taken, and you will reach the confirmation screen, see below.

If you have no extras to pay for, payment details will not be requested. Tick the box and click 'confirm and pay' you will see the confirmation screen below.

Thanks, your booking is confirmed

✓ You will receive your ticket by email shortly

Ticket number EUDUPH47

Make a note of your ticket number. This should be used in all correspondence and to manage your booking online.

You can show your e-Ticket to your driver on your phone / tablet.

We hope you enjoy your journey and your ticket has been sent to fi_anderson@hotmail.co.uk

[Manage my ticket](#)

YOUR BOOKING IS COMPLETE

Click here to claim your **£6.87 CASH BACK** on your next booking with National Express!

[CONTINUE](#))

By clicking above, you can join NX Rewards for 15 pounds/month and claim your incentive.

Your booking is confirmed, your e-ticket will arrive in your inbox in a few minutes (check your junk emails).

The driver will need to scan the e-ticket, we advise printing it or take screenshot, just in case you cannot access your emails on arrival.

Manage my Ticket

***Please note, the Manage my ticket function does not work for these discounted tickets.**

If you need to amend or cancel your ticket you must do this before travel commences by:

Call, Tweet or Facebook message the National express [customer contact centre](#) .

Call 03717 81 81 81 or tweet [@nxcare](#) or message on [Facebook](#)

Call centre open 7 days a week (8am – 8pm GMT)

Missed or Delayed Flight

If you do not have the opportunity to amend your ticket speak to the National Express driver, or contact the call centre they may be able to help. National Express do not have a staffed ticket office at London Heathrow.