



NTU Accommodation Arrival Guide

A guide to your summer accommodation at NTU



Nottingham Trent
University

Welcome

Welcome to NTU

A very warm welcome to your summer accommodation at Nottingham Trent University. We hope you have a great stay with us!

Your accommodation

You will benefit from 24/7 safety and security, a great location near the picturesque town of Southwell, and free WiFi.

Where you're staying

During your stay you will be living in our Brackenhurst halls.

These are located on our Brackenhurst Campus – further information about your residence, including address and contact details, can be found in your email.



For more details about our accommodation, including photos, videos and 360° images visit our [website](#).



Campus Information and Contacts

Brackenhurst Campus

Our Brackenhurst Campus is located around 14 miles from Nottingham city centre. It's only a short walk or bus journey to the town of Southwell, which hosts some of the county's best pubs, restaurants and shops.

A regular bus service runs between Southwell, Brackenhurst and Nottingham throughout the week, and you can purchase a discounted travel pass through **Nottingham City Transport**.

Contacts

Call the team on **+44 (0)115 848 5270** or email **brackenhurstaccommodation@ntu.ac.uk**. You can also visit the office in Pippin Cottage on campus.

Opening hours are Monday – Thursday (8.30 am – 5 pm) and Friday (8.30 am – 4 pm).

The security team are available 24/7, 365 days a year and act as an escalation point for emergency accommodation issues outside of normal office hours. You can call them on **+44 (0)115 848 5262** or **+44 (0)778 6112 005**.

Moving In

How to find us

Your email lists your specific residence address and contact details. Your residence team is contactable during office hours - outside of these, you can call security at on **+44 (0)115 848 5262** or **+44 (0)7786 112005**.

Checking in

You can check in from 2 pm on your contract start date. Your keys can be collected from Pippin Cottage at the following address:

Pippin Cottage, Nottingham Trent University, Brackenhurst Campus, Southwell, Nottinghamshire, NG25 0QF.
Tel: +44 (0)115 848 5270

If you need to arrive outside of office hours, contact the residence so they can make the out-of-hours team aware of your arrival.

Moving out of your room

You will need to have checked out of your room by 10 am on your scheduled day of departure. Please return your key to the residence reception.

If you wish to extend your stay, you can submit a request in the accommodation portal by selecting 'Student summer accommodation' from the menu. Our team will review and allocate this, subject to availability.

For external guests, please email us at **accommodation@ntu.ac.uk** to make an enquiry.



What's included



Kitchen / Living Area

- Oven and hobs
- Microwave
- Kettle
- Toaster
- Fridge Freezer

Please note that no catering will be provided.



Bedroom

- Single bed and mattress
- Under-bed storage
- Desk and shelves
- Desk chair
- Coat hooks
- Wardrobe and mirror

Please note that no hairdryers or electrical appliances will be provided.



Ensuite bathroom

- Shower
- Wash basin
- Toilet
- Mirror

Please note that toiletries are not provided.

WiFi

Free WiFi will be accessible throughout your stay.

Students can join the network 'NTU-Halls', and visitors can join 'ntu-halls-guest'.

Laundry

Laundry facilities are available at the residence at an additional cost. You can download the relevant app, create an account and top up as needed.

Further information can be found on posters in the laundry room.



Bramley
Student Development
Centre
Birmingham City
University



Travel Information

Parking after arrival

At Brackenhurst, parking will be available on-site during arrivals. Once you've collected your key you will be directed to either the Bramley car park or the Cricket Pitch car park depending on the block you have booked.

Bus

Nottingham City Transport (NCT) offer frequent routes across Nottingham, with buses running to all our campuses. Visit the **NCT website** to access the **NCT Journey Planner**.

Local Provisions

You can visit the Refectory on campus for hot food and drinks, open 10 am – 2 pm Monday – Friday.

There is also the Orangery cafe on campus, selling Costa Coffee, open Monday – Friday 8 am – 4 pm for drinks and light snacks. You also have the nearby town of Southwell to explore, with a Co-op (NG25 0AL) for all the essentials.



What you need to know

Out of hours

If you have any problems and need to speak to someone outside of office hours, you can get in touch with NTU Security at **+44 (0)115 848 5262** or **+44 (0)778 611 2005**.

Wellbeing support and contacts

You can get advice and wellbeing support from our Student Accommodation Support Officers throughout your stay by emailing them at: **support4halls@ntu.ac.uk**

Post

Please direct all post to Pippin Cottage at the following address:

Pippin Cottage, Nottingham Trent University,
Brackenhurst Campus, Southwell,
Nottinghamshire, NG25 0QF

Maintenance

In an emergency, contact a member of staff immediately. A need for repair usually results from normal wear and tear but we will claim back the cost of rectifying any deliberate, careless or accidental damage from those responsible (or from all residents if those not responsible cannot be identified).

Noise

Please keep audio visual equipment at an acceptable volume and close doors quietly. When returning to the residence, please keep noise to a minimum. If you should be disturbed on a regular basis and cannot resolve the situation yourself, please report the issue in the first instance to the residence reception. Please be considerate towards other residents and the local community and remember that noise levels are magnified at night.



Brackenhurst Campus



Take a tour of our Brackenhurst accommodation at explore.ntu.ac.uk



“Because there’s no one in my accommodation on the same course, it means I’ve made friends with a whole other group of people.”

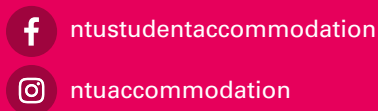
**Elliot Martin, BSc (Hons) Zoo Biology
Brackenhurst Halls, Brackenhurst Campus**

Key

- Bramley
- NTSU
- Main Hall
- Library
- Home Farm
- Equestrian Centre
- Vet Nursing Centre
- Animal Unit
- Lyth
- Glasshouse / Polytunnels
- Student residences
- University buildings
- Entrance
- Entrance with wheelchair access
- P Car parks
- Pedestrian walkway
- Bus stops
- Minibus stop
- No entry

For more information visit:
www.ntu.ac.uk/accommodation
Email: accommodation@ntu.ac.uk
Call: +44 (0)115 848 2894

Follow us:



Nottingham Trent University

50 Shakespeare Street
Nottingham
NG1 4FQ

Tel: +44 (0)115 941 8418

www.ntu.ac.uk

This information can be made available in alternative formats.

Disclaimer: Nottingham Trent University reserve the right to alter residence charges at any time and to make alterations to any services advertised or provided. The information given in this guide was correct as of April 2026. Please note that whilst the University has taken all reasonable steps to ensure the accuracy of the content within this leaflet at the time of printing, the University reserves the right to remove, vary or amend the content of the leaflet at any time. For avoidance of doubt, the information provided within the content of this leaflet is for guidance purposes.

© Nottingham Trent University and may not be reproduced or transmitted in any form, in whole or part, without the prior written consent of Nottingham Trent University.

