

Person Specification				
Post Title:	Graduate Marketing Assistant	Post No:		
Organisation Unit:	CAMS			
Salary:	£23,500 p.a.	Date Compiled: Nov 2019		

Attributes	Essential *	Desirable
Knowledge	Able to demonstrate a good working knowledge of Microsoft Office (including Office 365) products and other digital/social platforms	Understanding of current marketing theory and practice, including e-marketing and social media.
Skills	Excellent communication skills (both verbal and written) at all levels Meeting stakeholder/client expectations through excellent customer focus and a solution driven approach Strong organisational skills with attention to detail Ability to influence others through persuasion and negotiation Ability to prioritise workload, exercise judgment, and meet set deadlines Ability to network effectively and work collaboratively with other staff within post department and University-wide Analytical and decision-making skills with a clear and logical approach to work.	Ability to work proactively without supervision, exercising judgement and initiative as necessary.
Experience	Experience of delivering and analysing reports/information	Communicating with professional and managerial staff
	Working independently and within a team and dealing with	Experience of planning and organising events: meetings,

	unforeseen issues in ever changing circumstances Use a solutions-driven approach when dealing with unforeseen circumstances Exposure to preparing and presenting information in the form of updates or options for discussion Experience of managing a diverse workload	conferences or seminars
Qualifications	NTU Graduate degree of 2:1 or above within the last two years	

^{*} Please note: in compliance with our obligations under the Immigration, Asylum & Nationality Act 2006, we will require to check proof of eligibility to work in the UK

Competencies	COMPETENCY - ESSENTIAL	LEVEL	COMPETENCY - DESIRABLE	LEVEL
	Team Working: Leads aspects of team work, seeking and implementing improvements to the team's outputs/service and developing colleagues within the team. Challenges colleagues.	2	Adaptability Willingly takes on new tasks/adopts new approaches as required as appropriate to job role. Participates in appraisal process and takes responsibility for keeping professional skills and knowledge up to date.	1
	Customer Focus: Works to identify customer needs. Seeks feedback and develops service delivery accordingly. Influences and develops ideas to enhance customer satisfaction.	2	Creativity and innovation Seeks out, reviews and integrates new ways of working into role.	1
	Communicating and Influencing: Communicates information effectively to a wide range of diverse stakeholders, influencing events.	2		
	Making informed decisions Uses analysis, reports and data to test the validity of options and assess the risk before taking decisions. Ensures optimum decisions are taken.	2		
	Organisation and Delivery: Plans time taking account or organisational priorities and other colleagues' work roles to achieve results.	2		