

If you have a question about our summer school the answer might be below – if it isn't please [email](#) us!

1. Can I get a refund if I have to cancel?

If you wish to withdraw from your course/s please advise us by [email](#) as soon as possible. Requests for a refund will be considered on a case-by-case basis.

The following fees and conditions will be applicable:

- If you cancel before 1st April = 90% refund of course and accommodation fee
- If you cancel between 1st April and 1st June, you will receive a 50% refund of course and accommodation fee*
- If you cancel after 1st June – no refund of course or accommodation fee*

2. The following exceptional circumstances will be considered, on a case by case basis, for a full refund – supporting evidence will be requested:

- Extenuating personal circumstances (for example, illness which prevents you from travelling, bereavement etc.)
- Visa application refusal – however, refunds will not be considered if visas have been applied for too late or are the wrong type.

3. What happens if my course is cancelled by NTU?

We need a minimum of 6 students in order for the courses to run. If there are not enough students, the course will be withdrawn, and you will be able to either select a different course or receive a full refund.

4. When shall I make travel arrangements?

In order to run, our courses need a minimum number of students. We will confirm this one week after the application deadline. We do not advise you to book any flights until you have received this confirmation as any expenses made other than course and housing fees will not be reimbursed if a course has to be cancelled.

5. Do I need a visa to participate in the summer school?

If you do not hold a UK, EU or EEA passport you must check with the [UK Border Agency](#) regarding visas before you make your booking, you may require a Short-Term Study Visa. Allow yourself plenty of time to prepare your documents and submit your application. You can apply online for a visa up to three months before your date of travel to the UK and you should get a decision within three weeks. Once you have paid your tuition fee you will receive an invitation letter which you can use to support your visa application.

6. Can I ask some questions about visa application?

For guidance on applying for your short-study visa you can visit our [NTU International Student Support Service website](#) and you can [email](#) them.

7. When will I get my invitation letter?

You will receive your invitation letter when we have received your tuition fee payment. This invitation letter can be used to support your short-study visa application.

7. Where will the Summer School take place?

The Summer School will take place at Nottingham Trent University's City, Clifton or Brackenhurst Campus.

8. How do I get to Nottingham?

Nottingham is very well connected to different ports of arrival, but it is worth planning your journey to NTU ahead of time. The closest airport to NTU is East Midlands Airport, which mainly handles flights to and from Europe. The closest International airports you may fly into are Birmingham and Manchester. Heathrow, Gatwick, Luton and Stansted are all close to London. Many students prefer to travel by coach or train from these airports to Nottingham. There is lots of useful information on our [Travelling to Nottingham](#) website. Please note that we do not usually arrange airport pick-ups unless you are travelling as a group of 10 or more. However, if you are having problems working out how to get to Nottingham please do email us.

9. When should I arrive at Nottingham?

If you are staying in our on-campus accommodation you can check-in from the afternoon of the Saturday or anytime on the Sunday before the start of your course.

10. If my flight arrives at midnight, can I check in?

Yes, our on-campus accommodation has a 24-hour reception – but please do let us know in advance so that we can inform our accommodation team to expect you.

11. Can I stay longer in the accommodation?

You are expected to leave our on-campus accommodation by mid-day on the day after your summer school course finishes (Saturday). You may be able to stay for one or two nights longer however, you will need to pay for extra nights' accommodation and will depend on the availability of rooms. Please contact the [Summer School Coordinator](#) as soon as possible if you think you may need to stay longer.

12. What are the eating arrangements in the accommodation?

Our accommodation is self-catering – kitchens are shared and are equipped with basic utensils. You can buy any utensils you need that are missing from your kitchen at low cost from shops in the city centre – please ask your student buddy! You can buy food from our Students Union shop which is underneath your accommodation and just a short walk away are two supermarkets, with specialist food shops within the city centre. There are lots of cafes, fast-food outlets, bars, and restaurants in Nottingham.

13. Are there heaters in the rooms?

There are heaters in your rooms but the weather in Nottingham in July is a nice temperature and so you shouldn't need to use them!

14. Can I change my course once I have arrived at NTU?

If you attend the first session of your course and find your choice unsuitable you can transfer onto an alternative course which runs at the same time if you inform the [Summer School Coordinator](#) by 12noon on the first day of the course. This is subject to you meeting any pre-requisites for the new course and there being places available on it.

15. What happens if I am late to my first class?

Students arriving after mid-day on the first day of the course will not be accepted. If there are exceptional circumstances that mean you will be arriving late on your first day please contact the [Summer School Coordinator](#) as soon as possible.

16. How many credits can I receive for my Summer School course?

Most of our Summer School courses are credit bearing. Please check the course description online. Credits range from 10 to 15 NTU credits. 10 credits are equivalent to 5 ECTS. Please check the course details for the number of credits.

Upon successful completion of your course you will receive a 'Certificate of Completion' to say that you have attended and achieved a level of attainment expected by your tutor, and, in September, after the Board of Examiners have met, you will be emailed a transcript confirming that you've passed your course and the number of credits you have achieved.

17. How are courses assessed?

Each summer school course is assessed differently and may include writing an essay, doing an individual or group presentation, displaying your creative work/photos, or writing a report. Students must attend all classes and pass the assessment to be awarded credits.

18. What will the weather be like in July?

The weather in the UK can be unpredictable! The average temperature in July is 19 – 20 °C but it can get to around 26-28 °C. It can also rain unexpectedly! We recommend bringing light clothes which you can layer, and a raincoat / umbrella!

19. Do I need to bring anything with me for my course?

Most teaching materials are included in your tuition fee. If you do need to bring anything with you to your course we will let you know in advance.