

Student Accommodation Services

Student Homestay Application Form

Version: 1 Date: August 2023

Male

Female

1. Form

STUDENT HOMESTAY APPLICATION FORM

Surname:

Gender:

Mobile:

NTU I.D. Number:

Date of Birth:

Nationality:

Email:

Campus of study:

Accommodation Start date:

Accommodation Departure date:

Question	Please select Y/N
Please state any specific dietary requirement?	Y/N
Do you smoke?	Y/N
Would you live in a house where someone smokes?	Y/N

Please provide details of any relevant disabilities or special requirements you have:

Additional information:

* When completed please return via email to <u>Accommodation services</u> or Nottingham Trent University, Student Accommodation Services, Brackenhurst Campus, Pippin Cottage, Brackenhurst Lane, Southwell NG25 0QF.

2. Information you may find useful

Most homestay hosts live outside of the city centre, this means that you may choose to travel into University using public transport. Most buses leave the city centre approximately every 10 minutes.

A lot of houses will only have one bathroom, meaning you will share with other members of the family. Your host will provide you with a clean room, bedding, and towels (which will be changed weekly).

Breakfast and a cooked evening meal will be provided every day – if you do not require a meal at any point during your stay then please inform your host prior to meal times. If you are planning to get home late in the evenings then please inform your host, as they may worry about your whereabouts.

Some electrical appliances which are bought from other countries may not work in the UK. An adaptor may be required.

Please remember that the weather in the UK is very changeable, as such we suggest that you remember to dress appropriately. It is recommended that you take an umbrella when out, especially in the winter.

3. Living in Homestay accommodation

3.1 What is a Homestay?

A Homestay is a unique accommodation arrangement, which provides International, Postgraduate students with the opportunity to live with a local family, while studying at the NTU.

3.2 How does a Homestay work?

As a Homestay student, you will be provided with your own private study bedroom, breakfast every morning, internet access and full use of the bathroom, kitchen and laundry facilities. You will also be given a chance to experience a British way of life and improve your spoken English.

3.3 Home much does a Homestay cost?

To stay in homestay on a catered price it is £140 per week.

3.4 What does the Homestay fee include?

The Homestay fee includes a fully furnished private bedroom, linens (bed sheets and towels), access to a shared bathroom, access to laundry facilities and kitchen facilities, utilities (e.g. water and electricity) and internet access. It also includes a daily, self-serve continental breakfast and evening meal.

3.5 How can I pay the Homestay fee?

You will need discuss with your host how you plan to pay your rent, and whether it will be weekly or monthly.

3.6 How are host families chosen?

Hosts are chosen for their warm hospitality, gracious homes, and close proximity to the NTU City site and Clifton campus. Each host must complete a registration form, and will be members of the NTU homestay, after being accredited by a visit from an NTU member of staff.

3.7 What are the benefits of Homestay?

A Homestay provides you with a home-away-from-home. Your Homestay host will help you to adjust and settle into a new environment with ease, support you throughout your stay and allow you to practise your English in an authentic environment. It is also possible to provide shorter contracts not always available in the commercial accommodation market.

4. Homestay student special requirements

4.1 Can I choose my own host family?

The NTU Homestay team will try to match you with a suitable host, based on your application form and preferences. We will try to ensure that we put you with the best possible host to suit your individual desires and needs.

4.2 Can I request to live in a non-smoking environment?

You can indicate on your application form whether or not you would be prepared to live with a smoker. We will try to take this request into account when matching students with families.

4.3 Can I request to live in a pet-free environment?

You can indicate on your application form whether or not you would be prepared to live with a pet. We will try to take this request into account when matching students with families.

4.4 Can I bring any pets with me?

No, you are not permitted to keep any pets.

5. Homestay house facilities

5.1 What sort of family will I be living with?

Each host is different. Some Homestays include a husband, a wife, and children; some are single professionals; and some are retired couples. Each host brings their own unique approach to welcoming students into their home.

5.2 How close will I live to NTU campus?

Your host should live in close proximity to the NTU campus. The house will ideally be no more than a 20 minute walk or a 30 minute bus ride from the NTU City site or Clifton campus. We will try to take these considerations and preferences into account when matching you to a host.

5.3 What kind of house will I be living in?

Housing is available in the form of apartments, flats and houses.

5.4 What kind of bedroom will I be staying in?

You will be provided with your own private bedroom.

5.5 What items will I have in my bedroom?

Your room should be equipped with a standard size single bed, hanging space for clothes, a chest of drawers, and a chair and a desk for you to use when studying. It should also have adequate heating and lighting and electrical sockets.

5.6 Will there be locks on the doors?

Most houses do not have locks on the internal doors. Many families feel these are dangerous in case of a fire or other emergency situation. The general rule, in most households, is that if a door is shut, you knock first to see if anyone is in there before entering.

5.7 What communal areas will I have access to?

The facilities in houses vary considerably. However, at the absolute minimum, you should be allowed access to the kitchen facilities, the laundry facilities and the bathroom

5.8 Will I have my own private bathroom?

You may or may not have your own private bathroom. If you do not have your own private bathroom, you will have access to a communal bathroom, which will include a toilet, a sink and either a shower or a bath. If you are sharing a bathroom, it is best to agree bathroom usage times in advance with your hosts. This way you can be sure to be on time for classes and other family members can get to work or school. Please be aware that most houses are equipped with water meters by their supplier which means all water is chargeable. Please be considerate to the host whilst running water unnecessarily i.e (washing up or brushing teeth, shower/bath) with wastage.

Reasonable showering times are expected on average 5 to 10 mins max twice a day, anything after that is considered excessive and may be of considerable excessive cost. Baths are available but please speak to your host re the amount of water you use to fill your bath as metered water is a considerable charge to the host.

Please discuss with your host what is their household usage of water, so you are all aware of expected usage.

6. Practicalities of living in a Homestay

6.1 Do students who live in Homestays learn English faster?

Yes, students who spend time with those who speak English, generally learn English faster and acquire more confidence.

6.2 Do I need to buy my own toiletries?

Your host will provide toilet paper, but you should purchase your own "toiletries" such as toothpaste, body soap/shower gel, shampoo etc. Please do not help yourself to other peoples' toiletries.

7. Technology Usage

7.1 Will I be allowed to use the family telephone to make/receive calls?

Unless your host expressly gives you their permission, you should not use the family telephone to make or receive calls. Instead, you should use either, Skype, your mobile phone.

7.2 Will I be allowed to use the family computer?

Unless your host expressly gives you their permission, you should not use the family computer, as this is the host family's personal property. If your host does allow you to use the family computer, you should store all files onto a memory stick, not the computer's hard drive. You should also not open any file attachments or junk mail which may put your host's computer at risk.

7.3 Will I have access to the internet?

Yes, you will be provided with reasonable access to the internet. The cost of using the internet will be included in your rent.

7.4 Will I be allowed to watch the family television?

This should be an agreement between you and your host. It may be that you are able to watch the television, but only at certain times of the day.

7.5 will I have a television in my room?

Your host is not obliged to provide you with a television in your bedroom. If you do have a television in your room, you may need to obtain a separate television licence.

8. Laundry/Cleaning

8.1 Do I need to bring my own bed linen and towels?

No, your host will provide you with sheets, pillows, pillowcases, a duvet, a duvet cover/blankets and towels.

8.2 Do I need to do my own washing and ironing?

Yes, you are expected to do your own washing and ironing. Your host will provide you with reasonable access to the laundry facilities (e.g. washing machine and tumble dryer) and ironing facilities and show you how to use these facilities, at the start of your stay. Reasonable access would be classed as two loads of washing a week.

8.3 Do I need to tidy my own room?

Yes, you are responsible for keeping your room clean and tidy.

8.4 will I be asked to do chores?

You should be treated like a member of the family. Therefore, you may be asked to assist with small daily chores (e.g. set/clear the table, wash dishes, tidy the kitchen, take out the rubbish, tidy the bathroom after each use). However, you should not be asked to baby-sit, do heavy cleaning or garden work or cook meals for the family, unless you offer.

9. Access to the house

9.1 Will I be provided with a house key?

Yes, you will be provided with a house key, which you will need to return to your host at the end of your stay.

9.2 Will I have a curfew?

No, you will not have a curfew. However, it is customary to notify your host if you are going to return to the house after 10pm.

9.3 Can I have guests to stay at the Homestay?

Some homestay hosts may allow guests; but you must obtain your hosts permission first.

9.4 Can I stay at a friend's house during the Homestay?

Yes, you can stay at a friend's house during your stay. However, you should notify your host if you are planning to stay at another house for the evening.

10. Meals

10.1 Will I be provided with meals?

You will be provided with the ingredients to make a reasonable breakfast (e.g. cereal and milk, toast and butter/jam, juice and tea/coffee) every morning and a Dinner in the evening during weekdays; on the weekends a light lunch will also be provided. However, you will need to make the rest of your meals yourself.

10.2 If I have restrictions on what I can eat, can I still live in a Homestay accommodation?

Yes, if you state your dietary requirements on your application form, we will try to ensure that these dietary requirements are met by your host; when meeting with your host for the first time please discuss any dietary requirements with them.

10.3 What sort of food will I be provided with?

Unless you have stated any dietary requirements on your application, your host will provide you with the same food that they would normally eat.

10.4 will I be permitted to make my own food?

Yes, you will be allowed to use the hosts kitchen facilities (e.g. oven, microwave and hobs) and utensils to prepare your own food. Your host will show you how to use the kitchen facilities and where to store your food, at the beginning of your stay. If you do prepare meals, you are expected to clean up after yourself and to leave the kitchen as you found it.

11. Transport

11.1 Does my Homestay include transportation to and from University?

No, students are expected to be independent and transport themselves to and from the City site and Clifton Campus. However, hosts will assist you with transport links (e.g. show you the bus route to NTU), on your first day.

11.2 Can I get reductions on transport?

Yes, you can buy a bus passes from the Student services centres located in Newton Building, City and Student Services Centre, Clifton. The bus pass costs vary dependant on the length of the pass required.

12. Medical Assistance

12.1 What happens if I fall ill?

If you fall ill, your host will need to inform the university and will refer you to their family doctor or dentist. If you come from a country with a health-care agreement with the UK, or are enrolled on a course for six months or more, you may be able to get medical treatment on the National Health Service (NHS).

13. House Rules

13.1 Can I smoke in the home?

You may only smoke in the house if your host gives you their permission. The majority of hosts will ask that you smoke outside, in a designated area using an ashtray.

13.2 What are my responsibilities?

You should understand and agree to house rules and be polite to your host at all times. You can expect the same in return.

14. Holidays

14.1 Will I need to vacate the property during the vacation periods (e.g. Christmas)

You may go back to your home country during the vacation periods. However, you are not obliged to do so.

15. Conflict Resolution

15.1 What do I do if I am having problems with my homestay?

If you are having problems with your Homestay or adjusting to life in the UK, you should firstly discuss the issue with your host. If the issue can still not be resolved, please contact the Student Accommodation Service, who will be happy to help. Please note NTU's Student Accommodation service office hours are 8.30-17.00 Monday to Thursday and 8.30 – 4pm Friday.

15.2 Do I need to pay for any damages caused to the hosts property?

You should not be charged for normal wear and tear. However, you are expected to pay your host for any damage caused through carelessness.

15.3 What do I do if I wish to cancel my Homestay?

If you wish to leave your accommodation, one full week's notice must be given to your host and the NTU Student Accommodation Service team (accommodation@ntu.ac.uk).

Please note that we will always try to re-house you in another Homestay. However, if this is not possible, we will attempt to re-house you in NTU campus accommodation or another accredited provider.

15.4 What if my Homestay wishes to cancel the Homestay?

Occasionally a host will have a change of circumstances, which means that they can no longer host a student. If your host requires you to leave your accommodation, they must inform the SAS Homestay Support Team (accommodation@ntu.ac.uk) and give you one week's notice. We will try to re-house you as soon as possible.

Please note that we will always try to re-house you in another Homestay. However, if this is not possible, we will re-house you in NTU campus accommodation or another accredited provider.

Please note that NTU reserves the right to re-house you if you are deemed to have acted unacceptably. Examples of unacceptable behaviour include theft, vandalism or harassment.