

Person Specification				
Post Title:	Graduate Project Coordinator (DT)	Post No:		
Organisation Unit:	Digital Technologies			
Grade:	£23,500	Date Compiled: January 2020		

Attributes	Essential *	Desirable
Knowledge	Able to demonstrate a good working knowledge of Microsoft Office, including Office 365 software	Familiarity with project management process and methodologies
		Familiarity with Microsoft SharePoint.
Skills	Ability to communicate at all levels of the organisation from team members to senior management.	Ability to work proactively without supervision, exercising judgement and initiative as necessary.
	Good level of written and verbal communication skills, ability to give information clearly and factually, and receive information effectively	Ability to provide a key supporting and visible role during facilitated meetings.
		Ability to influence others through persuasion and negotiation
	Proactive approach to the delivery of excellent customer service	
	Ability to work on own initiative and complete tasks within agreed timescales, budget and quality	
	Demonstrate good organisational skills with the ability to prioritise own workload with good attention to detail	
	Ability to network effectively and work collaboratively with colleagues within post department, university-wide, and with external suppliers	
	Good analytical and decision-making skills with a clear and logical approach to work	

Experience	Experience of creating reports using data and analysing reports/information to propose recommendations	Communicating with professional and managerial staff
	Working independently and with a team to deal with unforeseen issues in ever changing circumstances	Experience of managing a diverse workload - Negotiating work schedules with contractors
	Exposure to preparing and presenting information in the form of updates or options for discussion	Monitoring progress on work done by others and maintaining systems for tracking progress
		Scheduling work with multiple constraints
Qualifications	Graduate degree of 2:1 or above	

Competencies	COMPETENCY - ESSENTIAL	LEVEL	COMPETENCY - DESIRABLE	LEVEL
	Team Working: Leads aspects of team work, seeking and implementing improvements to the team's outputs/service and developing colleagues within the team. Challenges colleagues	2	Leading and Coaching: Displays high personal standards, gives and receives feedback and ensures that colleagues are aware of their roles and responsibilities. Leads by example.	1
	Customer Focus: Works to identify customer needs. Seeks feedback and develops service delivery accordingly. Influences and develops ideas to enhance customer satisfaction.	2	Adaptability: Willingly takes on new tasks/adopts new approaches as required as appropriate to job role. Participates in PDR and takes responsibility for keeping professional skills and knowledge up to date.	1
	Communicating and Influencing: Communicates information effectively to a wide range of diverse stakeholders, influencing events.	2	Creativity and innovation: Seeks out, reviews and integrates new ways	1
	Making informed decisions Uses analysis, reports and data to test the validity of options and assess the risk before taking decisions. Ensures optimum decisions are taken.	2		
	Organisation and Delivery: Plans time taking account or organisational priorities and other colleagues' work roles to achieve results	2		

^{*} Please note: in compliance with our obligations under the Immigration, Asylum & Nationality Act 2006, we will require to check proof of eligibility to work in the UK