

University Language Programme (ULP) Refund policy

Note: This refund policy supersedes the general NTU refund policy for standard NTU courses

If, for any reason, you withdraw from your course within three weeks of the start date, we will refund your course fee after deduction of a £60 administration charge. You must send us immediate notification of your intention to withdraw, by emailing us at ulp@ntu.ac.uk. If, for any reason, you withdraw from the course after three weeks of the start date, there will be no refund payable. If your course is cancelled by us you will receive a full refund. If you change your status as a student on a ULP module from Supplementary to Accredited, you are entitled to a refund of the module fee less a £60 administration charge if you notify us by email during the first three weeks, but not later.